

Delivering
**independent
support**

together trust
real differences for real lives



Oldham SEND
Information Advice
Support Service

Part of  **POINT**
Services

Independent Support Referral Process

All referral requests for Independent Support in Oldham will be managed by Oldham SEND Information, Advice and Support Service. Referrals should be made in the following ways:

Tel: 0161 667 2055

email: iass@pointoldham.co.uk



Oldham SEND Information, Advice and Support Service will review all referrals within 48 hours of receiving the request and will allocate your case to an independent Supporter from Oldham SEND Information advice and Support Service or Together Trust, both of whom offer Independent Support in Oldham.



Your allocated Independent Supporter will make contact with you, within 48 hours of your case being allocated, to obtain further information about your support needs and to agree an initial meeting



The case will then be managed by your named Independent supporter in line with the support requirements and terms agreed at your initial meeting.

Support will always be planned and delivered to meet the needs of the Parent, Carer, child or young person